Dacoll Professional IT Services

If you are considering a major IT development programme, you need to partner with a world-class organisation that has the experience, expertise and customer-first ethos to ensure that your business critical projects are completed on-time, to-budget and with minimum disruption to your day-to-day operations.

We have been helping organisations in all market sectors manage and enhance their IT infrastructures, improve services and streamline their operations for over 40 years. We know your business, we know your issues and we know how to solve them. Quickly, efficiently and cost-effectively.

Our consultants have years of experience and will work on your behalf or in partnership with your stakeholders and IT staff to deliver what you want, when you need it. Our advanced technical know-how, extensive experience and in-depth knowledge of the very latest advances in IT software and hardware are some of the reasons why our clients choose us and – more importantly – stay with us.

We have nationwide teams of highly trained and certified consultants, technicians, project managers and project directors, unrivalled relationships with the world's leading specialist system vendors, and an in-depth knowledge of the specific and unique issues facing organisations of all sizes and in all business sectors. We have already successfully managed complex IT projects with similar objectives, constraints, complexities and deadlines to your own.

dacoll limited

World-class Professional IT Services

IT plays a critical role in your day-to-day operations. You have an in-house IT team to manage and maintain your systems, applications and websites, but no or little spare capacity to plan new IT initiatives or undertake projects to improve your services. There is an alternative. One which will save you money, streamline your day-to-day operations, reduce your overheads and bring the highest levels of expertise and experience to focus on your unique objectives. If you are considering a major IT development programme, you need to partner with us.

- **Service Transition:** We will develop processes and systems that add value to your service transitions – whether they be from one service provider to Dacoll, one system provider to another or a combination of both.

- **Refresh:** From advice on logistics and facilities to the management of an entire infrastructure refresh project, our experience and expertise ensures results in accordance with your business outcome requirements.

- **Dedicated Resources:** Identified, skilled and dedicated resources for the support of projects and service transition, tailored to best meet your requirements and expectations. Our experience and knowledge allows us to ensure the most efficient and cost effective completion of projects.

- **Real Value-add:** The processes we employ to support projects and service transition enable the identification of opportunities for service improvement at every project and transition phase – ensuring the service you deliver to your valued customers is always the best it can be.

Safeguarding the Integrity of your IT Infrastructure

Using a horizontal approach and focusing resources to identify vulnerabilities within the shortest period of time our Security Services provide detailed internal vulnerability assessments of IT Infrastructures and web applications.

- **Infrastructure Assessment:** Evaluates and increases the security of your IT environment by identifying security vulnerabilities and recommending corrective measures to mitigate risks.

- **Web Application Assessment:** Evaluates and increases the security of web applications by identifying security vulnerabilities in the applications' programming and functions and recommending corrective measures to mitigate risks.

- **Penetration Testing:** Evaluates and tests the external access security of your network by employing the very techniques used to break down your defences, helping to protect your data from malicious attacks. In all cases, the security of your data is paramount.

Your Award Winning Provider of Strategic Technology

When it comes to keeping critical systems and infrastructures up and running 24 hours a day, 7 days a week, Dacoll is your partner of choice. Operating across the UK, with headquarters in Bathgate and offices in Aberdeen, Nantwich, Sutton Coldfield and London, Dacoll is an award-winning provider of strategic technology and business solutions to the private and public sectors.

We set the standards against which other Managed IT Services companies are measured.